



# CMHO Conference 2017

MA5

Digital Strategy to Support Clinical Practice Excellence

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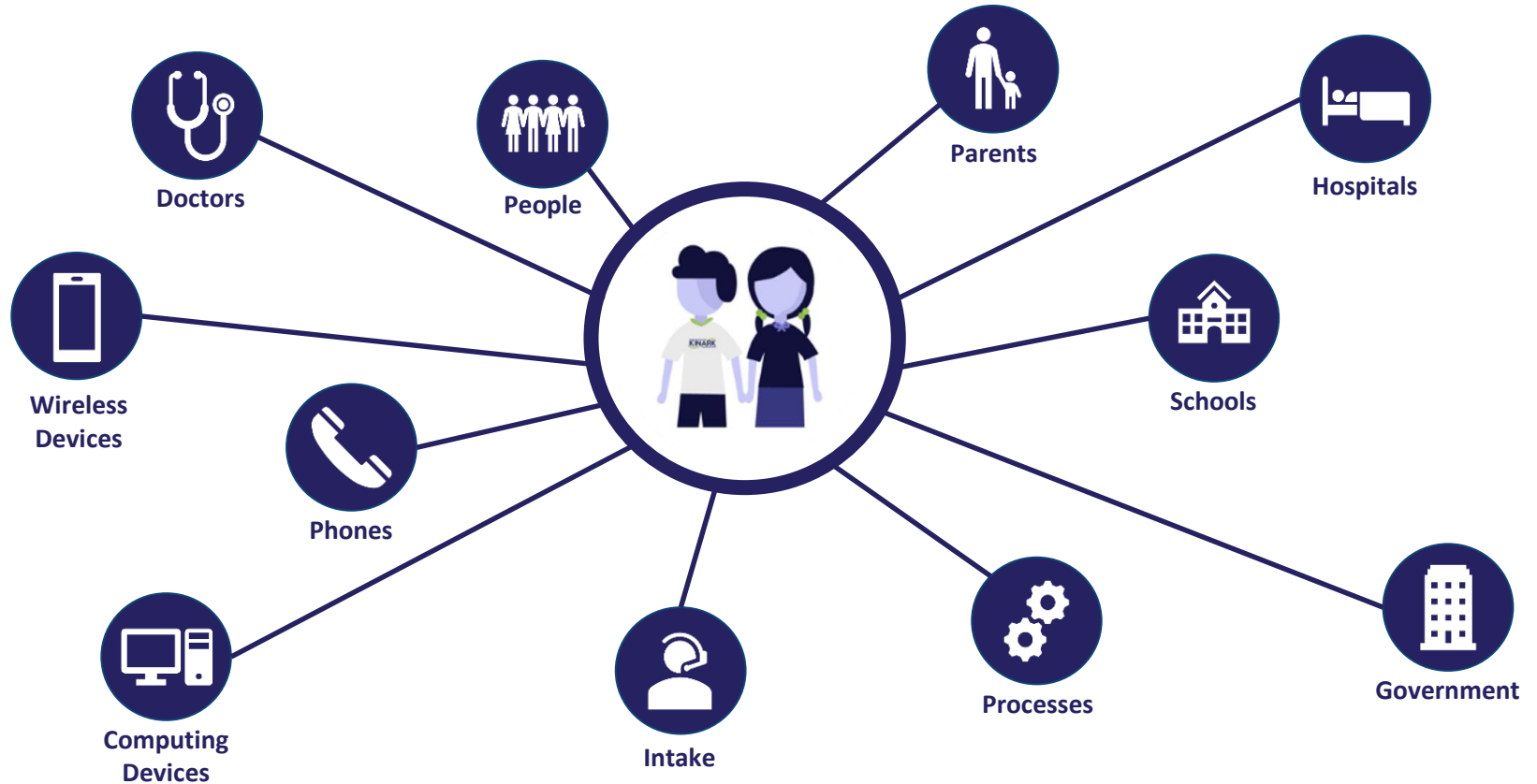
# Digital Strategy to Support **Clinical Practice Excellence**

To thrive in a digital age, children's mental health agencies must **embrace** to the new digital landscape. Digital healthcare solutions can **improve client care care** by making it more accessible, efficient, convenient, accurate, consistent, engaging, safe and effective.

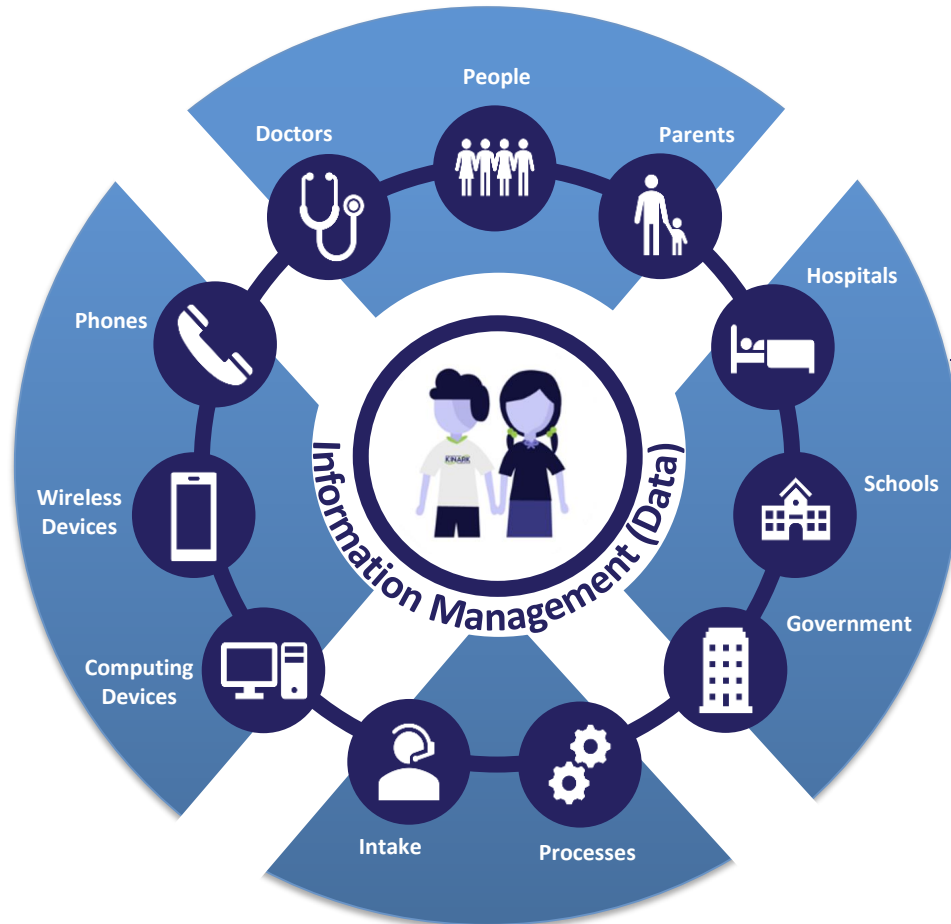
With this in mind, presenters will describe how Kinark is using an **innovative digital process** to transform the clinical landscape and improve service delivery and client outcomes.

Clinicians will gain insight into the ways that **digital tools** can be used to enhance their practice. There will be an opportunity to share how **data** is being harnessed within their own agencies and to learn new ways that data can be used **effectively** to drive **continuous improvement**.

# Technology Landscape Yesterday



# Technology Landscape **Tomorrow**



**Why is this important?**

1. Client tells story only once.
2. Ease of information sharing between collaterals.
3. More accurate case conceptualization and treatment planning.



**Better client outcomes**

# The Digital Journey

Clinical Perspective



Digital Perspective

= The collection of current and collateral information to manage a client

How?

A Collaborative Infrastructure

A Cloud

B Connecting People, Process, Data and Things

B Internet of Everything

C Smarter Connections for Better Decisions

C Business Intelligence Management

A community of Information working together



# The Client Journey

## Client Journey



# Why the Digital & Clinical Practice Journey?



## WHY *we need to?*

- 01 Need
- 02 Lead
- 03 Change
- 04 Optimize



## HOW *did we plan this?*

- 01 Innovation
- 02 Partnerships & Collaboration
- 03 Client Centricity
- 04 Community Engagement



## WHAT *outcomes do we expect?*

- 01 Cost Certainty
- 02 Quality Treatment & Service
- 03 Personalized Health Care
- 04 Accurate and Efficient Documentation
- 05 Clinical Practice Excellence



## LEARNINGS *we can share?*

- 01 Be **Ready** → Communicate & Engage
- 02 Be **Smart** → Plan, Check, Plan Again
- 03 Be **Bold** → Don't Be Afraid To Do Something New
- 04 Be **Agile** → Be Nimble and Embrace Change



Thank You For listening

**Any Questions?**

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